

Community CareLink ONC 2025 Real World Testing Plan

GENERAL INFORMATION

Plan Report ID Number	[For ONC-Authorized Certification Body use only]
Developer Name	First Call Technologies, LLC DBA Community CareLink
Product Name(s)	Community CareLink
Version Number(s)	3.5
Certified Health IT Product List (CHPL) ID(s)	15.04.04.1491.Comm.35.00.0.171231
Developer Real World Testing Plan Page URL	https://www.communitycarelink.com/oncdocumentation

JUSTIFICATION FOR REAL WORLD TESTING APPROACH

The Community CareLink platform is a web UI based software suite mainly used in a Case Management setting. Users of the system enter data to be stored for individuals within their health system. Real world testing against criteria §170.315 (b)(10) will allow us to demonstrate the UI based extract of individual or population data by administrators of the system in electronic formats that are transferable to other media/systems.

Due to the nature of exports being Ad-Hoc requests on a ‘as-requested’ basis, if no exports to PDF(s) are generated by identified clients/environments, Community CareLink will export a patient chart in a production system to demonstrate its success via the documented metric.

STANDARDS VERSION ADVANCEMENT PROCESS (SVAP) STANDARDS UPDATES

N/A

MEASURES USED IN OVERALL APPROACH

Description of Measurement/Metric

§170.315 (b)(10)

Measurement/Metric	Description
Count of single Patient export files created during a 3-month timeframe	A requirement of §170.315 (b)(10) is a subset of allowed users are able to export file(s) of a single patient in the system in a format that is machine readable without developer assistance. We will use a count of non error (200-399) codes for the print URI in the system to demonstrate successful exports during a specific timeframe

Associated Certification Criteria

§170.315 (b)(10)

Measurement/Metric	Description
Count of single Patient export files created during a 3-month timeframe	§170.315 (b)(10)

Justification for Selected Measurement/Metric

§170.315 (b)(10)

Measurement/Metric	Justification
Count of single Patient export files created during a 3-month timeframe	This metric demonstrates that users are able to generate to PDF(s) a patient record which is a machine readable format. This metric will provide information on the demand of this capability.

Care Setting(s)

§170.315 (b)(10)

Care Setting	Justification
Case Management	This care setting is representative of the market the CCL product is sold into

Expected Outcomes

§170.315 (b)(10)

Measurement/Metric	Description
Count of single Patient export files created during a 3-month timeframe	The expected outcome is expected to be non-zero. We do anticipate this value will be low though as underserved and transient patient populations in a Case Management system infrequently request records to bring to other institutions

SCHEDULE OF KEY MILESTONES

Key Milestone	Care Setting	Date/Timeframe
Submit RWT Plan to ONC-ACB via Drummond	Case Management	4Q2024
Identify organization/environment to gather data from	Case Management	1Q2025
Queries/methodology to report on capability is finalized and validated	Case Management	2Q2025
Data is gathered for Q3 on metric(s) mentioned above	Case Management	Oct 2025
Validate data and generate RWT results report	Case Management	4Q2025
Submit RWT results report to ONC-ACB via Drummond	Case Management	1Q2026

ATTESTATION

This Real World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the health IT developer's Real World Testing requirements.

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